



## Amion for Enterprises

### Hospital-wide physician scheduling & communication

Amion for Enterprises integrates powerful physician scheduling tools with HIPAA-secure messaging to deliver centralized communication and on-call management for your hospital or healthcare system.

**Schedulers** build on-call, shift and residency schedules our schedule builder that runs under Windows and on Macs. Schedulers receive requests, grant time off, and build schedules around staff availability.

Online at Amion, **providers** submit work requests, swap shifts, check personal calendars and message colleagues via the Amion Mobile App. **Each group or specialty** keeps its portion up to date and on-call assignments flow to a central “who’s on” list.

**Switchboard staff** send secure messages or pages from a central “who’s on” list. HIPAA-compliant secure texts are delivered to the Amion Mobile App or via secure-text systems from partnering vendors. Telecom staff manage last-minute sign outs and page blast teams.

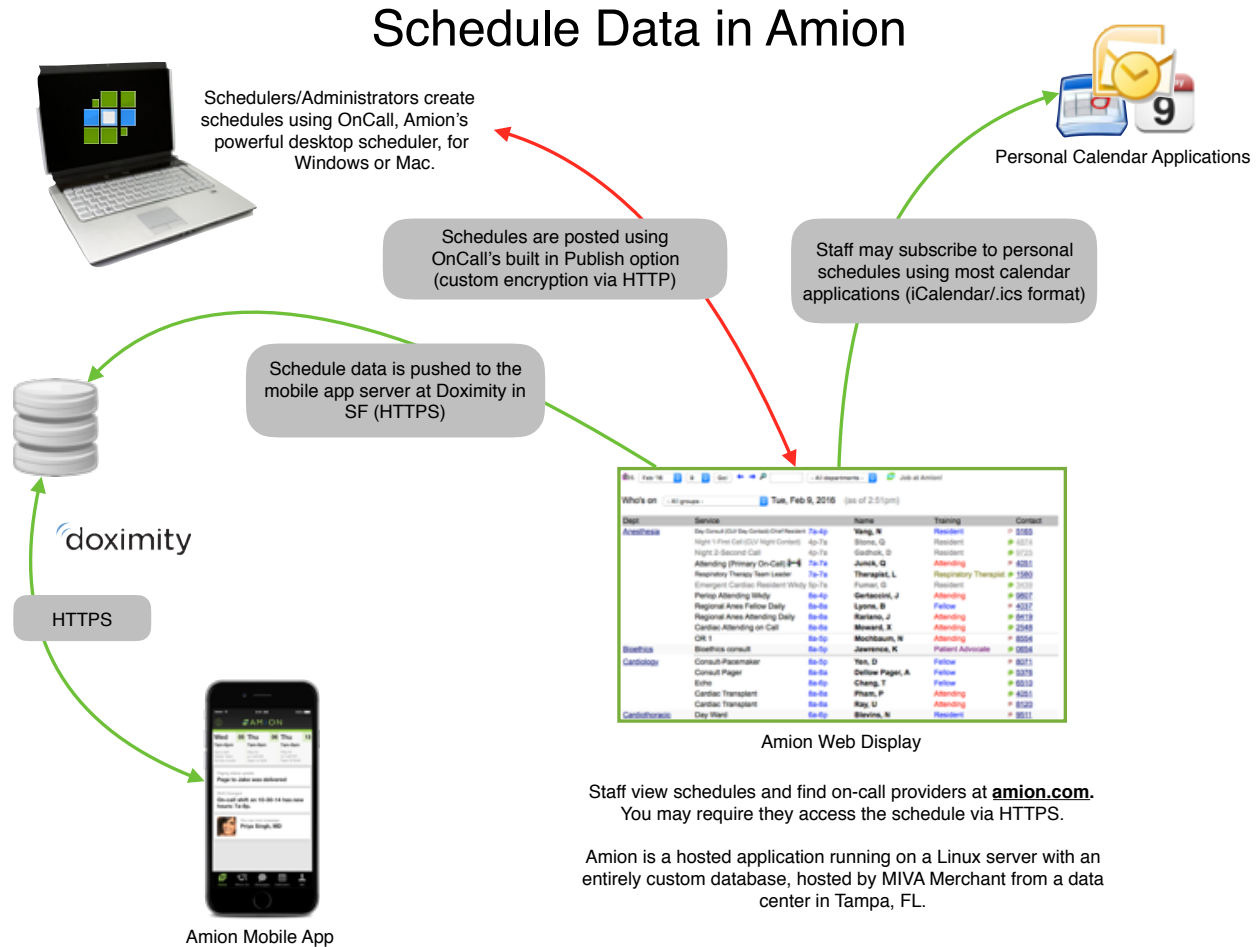
**Hospitals administrators** generate reports and send data feeds to other applications via the **Amion API**.

Amion serves over 200,000 providers, 9000 groups and residencies and nearly two hundred entire hospitals and healthcare systems.

### Features unique to Amion

- **Amion integrates all schedules into a single, hospital-wide online display.** Providers look up who to call for consults and admissions. Call-center staff may find who’s on duty to page staff and send secure texts.
- **Build schedules in hours, not days or weeks.** We train you to build your schedules, and you can update schedules any time. Amion includes many powerful rules, templates and an autoscheduler. Your schedulers, not engineers or technicians, easily apply and change rules. But if you'd prefer Amion staff to build schedules, that's fine too: add in our Concierge Service and we'll manage the initial set up for you!
- **Amion tracks day-off requests, logs vacation and sick days, and computes tallies** to make sure everyone gets a fair number of days on call. Amion’s autoscheduler generates schedules quickly and fairly for full and part-time workers. Amion alerts you to overlapping shifts and flags conflicts.
- The **Amion Mobile App combines schedules and secure messaging** for iOS and Android mobile devices. Secure messaging is also available via Amion’s messaging partners, TigerText, Imprivata Cortext and others.
- Add on **Amion Concierge** (\$600 per year per group) and we will configure rules to automate your scheduling and help set up advanced features such as requests, shift trading and messaging.

## Flow of Data



Staff view schedules and find on-call providers at [amion.com](http://amion.com). You may require they access the schedule via HTTPS.

Amion is a hosted application running on a Linux server with an entirely custom database, hosted by MIVA Merchant from a data center in Tampa, FL.

## Licensing

Enterprise licenses cover a hospital or multi-specialty department with multiple schedules. To calculate the total **annual license fee**, multiply the number of schedules (each attending group or residency) by \$349. The license is per group, NOT per provider.

Secure texting and the Amion Mobile App are included with your Amion license.



## Support

Our expert support includes help-desk service and online training to administrators. Support is by telephone and email during Spiral Software office hours from 8 am to 8 pm Eastern Time. Staff is available to handle critical problems outside regular office hours by email. We answer email usually within a few hours and are readily available by phone, with direct lines to key personnel. You won't have to wade through annoying phone systems or wait on hold for help. Free webinars, held each week, offer a one-hour introduction to the system and provide an opportunity to ask questions. Contact [support@amion.com](mailto:support@amion.com).

## Optional Services

**Amion Concierge** adds \$600 to each group's license per year as needed.

**Active Directory** Amion offers easy, account-name-only access to provider schedules but any hospital requiring industry-standard security can employ our Active Directory, single sign-on interface. The AD/SSO interface uses SAML 2.0. People log into Amion with a simple, shared hospital password. Amion passes the login request to the hospital's SAML server. If already logged in, the SAML server redirects back to Amion immediately. Otherwise, it prompts for a username and password. Active directory adds \$1000 to the annual license.

You can assign extra privileges to certain staff through **Switchboard Accounts**. Any page operator or other key person who needs to sign out staff or add notes to the central on-call list or view additional contact information (cell or home phone #s, paging service #s) can be assigned a switchboard account. **These are added to your Enterprise license at a per-user fee equal to the per-schedule fee.**

## Enterprise customers

Nearly 200 entire hospitals have standardized their schedules at Amion. Sites include: Regions Hospital in St Paul, MN; VA Hospitals in Palo Alto, CA and Denver, CO; Hennepin Medical Center; UCSF Medical Center; University of Colorado Health; Maine Medical Center; Care New England; Yale-New Haven Hospital; Group Health Cooperative; Elmhurst Hospital; Jacobi Hospital; Travis AFB; Lackland AFB; University of New Mexico Hospitals; Seton; Northwestern Memorial Hospital; Temple University and many others.

Amion is used by over 9000 residency programs, private practices, clinics and attending or hospitalist groups in virtually every healthcare setting. A large percentage (70+%) of teaching hospitals in the U.S. have their biggest residency programs online with us.

## Customization

We'll work with any customer who wants to see Amion become an even better site-wide tool. We do not usually charge for minor new-feature work since the enhancements benefit everyone, but we can quote on special modules that may be required of your organization.

## Company History

Spiral Software started up with **EasyPlot** a graphing program developed at MIT by Stuart Karon. In 1989, Stuart licensed his EasyPlot software and founded the company.



In 1998, Spiral Software created **OnCall**, originally a tool for building resident schedules. A few years later, we added attending scheduling and the **Amion.com** website for posting schedules. In 2002 we introduced **Amion for Enterprises** to bring together department schedules into a whole-hospital display. In 2012 we launched the **Amion App** in partnership with Doximity and added secure texting in 2014. We added **Concierge** in 2017.

## Partners

Doximity, our development partner for the Amion Mobile App, is the largest community of physicians in the USA with over half a million US doctors as verified members. We also work with TigerText, Cortext, DocbookMD, Vocera (for secure messaging) and American Messaging (for paging).

## Contacts

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## Implementation

Amion is an off-the-shelf system and you can be up and running shortly after you give us the word to go ahead. The majority of time involved in implementation will be in training schedulers to use the scheduling tool. That can happen as quickly as you can arrange the training sessions.

Here are our recommended steps to guide your planning.

1. Identify all schedulers, and the types of schedules they will be building (residency or attending).
2. Work with your master administrator to set up the accounts & passwords.
3. Plan how the OnCall client will be installed and shared (on a server or individual PCs).
4. Work with your IT department on any customization required (API reports to pull data from Amion).
5. Determine if you will use our basic secure-texting, secure-texting via another provider (e.g. TigerText), or continue with a paging system. NOTE: systems can be run side-by-side or you can pick one.
6. Arrange training for the master administrator on scheduling and the Amion mobile app, plus any power users.
7. Pick one or two schedules to enter first, decide on any "house style" for everyone to follow, and test any customization or Amion API reports.
8. Work with our support team to devise a plan/timing for online training for administrators with similar schedules. For example, residency and attending schedules would be handled separately.



9. Set training days. Depending on the complexity of schedules, you may want to allow for two sessions per scheduler. We can train up to 5 or 6 schedulers at one time by department or work with individuals their backup schedulers. Our goal in training is to help schedulers produce and publish schedules.
10. Schedule extra training sessions for individual schedulers with complex schedules.
11. Ask the providers to install the Amion mobile app. Provide them their schedule viewing password.
12. Set a “go live” date and share the login with everyone who require it.
13. 6-month follow up training – advanced features – contact us for feature updates and arrange any training.